

# Kevin Liedtke

SOFTWARE ENGINEER | SOFTWARE ARCHITECT | USER EXPERIENCE ARCHITECT

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## SUMMARY

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- Engineer and architect with 20+ years building production software across drivers, middleware, developer tooling, and user-facing applications.
- Defined user experience architecture for Intel’s wired Ethernet software portfolio, aligning APIs, GUIs, CLIs, and engineering workflows used by network administrators and a 1,000+ engineer organization.
- Improves reliability, usability, and developer productivity through architecture, automation, and workflow optimization.
- Applies user experience thinking to engineering architecture, aligning APIs, tools, and interfaces to customer workflows.
- Experienced across the full software lifecycle, from early architecture and requirements through implementation, validation, and production support.

## CORE COMPETENCIES

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Software Architecture | Full-Stack Development | Developer Tooling | Workflow Automation  
User Experience Strategy | Human Factors Engineering | Prototyping | Usability  
Technical Leadership | Mentorship | Cross-Functional Collaboration | Design–Engineering Partnership  
Process Optimization | Lifecycle Governance | Data-Driven Decision Making

## TECHNICAL SKILLS

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**Programming:** C++, C#, Python, SQL, JavaScript, TypeScript, PowerShell  
**Web & APIs:** REST APIs, Node.js, React, Next.js  
**Databases:** SQL Server, PostgreSQL, MySQL  
**Operating Systems:** Windows, Linux  
**Networking:** TCP/IP, UDP, DNS, DHCP, ARP, routing protocols, switching  
**Tools:** Git, Docker, Visual Studio, VS Code, Jira, Figma  
**Processes:** CI/CD practices, automated validation, code review, Agile development

## PROFESSIONAL EXPERIENCE

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**INTEL CORPORATION** – Hillsboro, OR | 2005 – 2024

Global semiconductor company delivering networking hardware and software platforms.

**Senior Systems Software Architect** | Mar 2022 – Sep 2024 | Remote

UX architecture lead for Intel’s wired Ethernet portfolio, defining experience direction across customer-facing products and internal engineering platforms and representing UX priorities in architecture committees.

- Reduced driver triage time 30% and maintenance overhead 25% by designing an automated validation framework using Python, C#, and SQL that embedded metadata for version and device traceability across production driver releases.
- Improved development efficiency 15% across four global engineering divisions by standardizing development workflows and aligning requirements practices across engineering teams.
- Cut requirements review cycles 50% and increased SLA compliance 45% by building automation pipelines, dashboards, and monitoring tools that surfaced workflow bottlenecks and enforced review timelines.
- Led architectural reviews across hundreds of thousands of lines of C++, C#, JavaScript, ASP.NET, and Python, guiding system design decisions, maintainability standards, and cross-team development practices.
- Increased engineering participation in requirements processes 200% by presenting data-driven process improvements at a global management summit and aligning stakeholders across engineering, QA, and support.

**Senior Human Factors Engineer**, June 2012 – March 2022

Owned UX architecture and design strategy for Intel’s wired Ethernet software ecosystem, aligning APIs, GUIs, CLIs, and hardware–software interaction for both external network administrators and internal engineering teams.

- Integrated UX architecture into early hardware and software requirements to drive consistent interaction models across the product portfolio.
- Reduced design iteration cycles 30–40% by prototyping workflows in Figma and C#, accelerating validation and feedback across distributed teams.
- Streamlined support operations, reducing tickets 20% and resolution time 15% by designing and implementing a centralized debugging and documentation hub used across multiple organizations.
- Built and led a distributed UX team in Poland providing continuous design coverage across global engineering teams.
- Generated dozens of patent submissions by leading innovation workshops and patent training for engineers.
- Influenced more than \$50M in product retirement decisions as representative on Intel's End-of-Life committee.

#### **Network Software Engineer, August 2005 – June 2012**

Delivered production networking software across Intel's wired Ethernet stack, building components from middleware and hardware interfaces to configuration tools and user interfaces.

- Delivered full-stack networking tools across 40+ product releases contributing to over \$1B in product revenue.
- Developed installers, middleware, services, and UI layers using C++, C#, and PowerShell.
- Built Windows configuration interfaces using C++, C#, WTL/ATL, and scripting frameworks.
- Managed a \$250K localization budget and coordinated with globalization teams supporting worldwide product releases.

#### **PERSONAL PROJECTS**

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- Engineered a Node.js module with an HTML/CSS/JavaScript front-end for MagicMirror.
- Developed a Python-based Discord bot for stock and cryptocurrency data retrieval.
- Created an open-source OctoPrint plugin using Python and Jinja to interface with custom thermal sensor.
- Wrote a responsive portfolio site using Next.js, Tailwind CSS, and TypeScript.

#### **EDUCATION**

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##### **Bachelor of Science (BS) in Computer Science; Minor in Business Administration**

OREGON STATE UNIVERSITY, Corvallis, OR

#### **AWARDS & RECOGNITION**

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##### **Intel Technical Lead – Awarded April 2020**

Recognized by Intel's Principal Engineer committee for demonstrated impact in technical leadership, innovation, strategy, and mentoring. Selection based on contributions to UX and Human Factors Engineering across Intel's software division.

#### **PATENTS**

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##### **Granted**

- US-12001826-B2 - Device Firmware Update Techniques
- US-12254304B2 - Firmware update techniques

##### **Pending**

- US-20230124192-A1 - Heating and Cooling Systems for Edge Data Centers
- US-20220114011-A1 - Methods and Apparatus for Network Interface Device-Based Edge Computing
- US-20210041929-A1 - Dynamic Network Controller Power Management
- US-20200322287-A1 - Switch-Managed Resource Allocation and Software Execution
- US-20200177660-A1 - Offload of Streaming Protocol Packet Formation